L.E.A.D Layout

Interpersonal Influence/Effectiveness
- Individual Assessments
- Leadership Styles
- Communication (written, verbal, listening)
- Problem Solving
- Decision Making
- Interpersonal Skills
  - Building Trust
  - Business Etiquette

Department/Team Effectiveness
- Train Traq Courses
- Info papers/briefings
- Decision Paper/Briefings
- Developing Direct reports
- Staff Coordination
- Project Management
- Evaluate Team Performance
- Evaluate Individual Performance
- Resolving Team Conflict
- Shared Team Purpose
- Campus case studies
- Team Building Skills

Organizational Effectiveness
- Decision Making & Planning Tools
- Quality Management
- Crisis/Risk Management
- Coordination Skills
- Practical Problem Solving

* Myers-Briggs, Leadership, Communication, Conflict Management